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| Document Number | VAN DYCK Quality Policy |
| Revision Number | 00 |
| Reviewed By | Production & QC Manager |
| Approved By | Managing Director |
| Date of Review | July 2021 |
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QUALITY POLICY

VAN DYCK has set the benchmark and commits to maintain our solid reputation for excellent Customer Service in the manufacture, warehousing and dispatch of recycled rubber flooring.

VAN DYCK has established, implemented and maintains this quality policy that is appropriate to the purpose and context of the organization and supports our strategic direction and the achievement of continual improvement in consistently supplying products and services that meet customer and applicable statutory and regulatory requirements.

Top Management of VAN DYCK strives to exceed customer expectations in our drive towards quality excellence and commits to the following:

- ✚ Aim to enhance customer satisfaction through the effective application of the QMS by consistently supplying product that meets customer requirements.
- ✚ Identify and comply with applicable statutory and regulatory requirements.
- ✚ The establishment and review of quality objectives and targets.
- ✚ The Quality Policy will be communicated to all personnel to ensure their understanding and application.
- ✚ To continually improve on the effectiveness of the quality management system.
- ✚ Review this policy annually or when there may be any major organizational or legislative changes.
- ✚ This policy will be made available to interested parties on request.

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Managing Director

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July 2021